

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/12/2007  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>14E253</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>08/20/2007</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN N H-KNOXVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>407 NORTH HEBARD STREET KNOXVILLE, IL 61448</b>
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~~F 323 Continued From page 4~~

~~2. On 8/9/07 An in-service was done with all employed staff in regards to the elopement policy. Policy was read and in-service sheet signed by all staff.~~

~~3. On 8/10/07 A new alarm- motion sensitive was installed by maintenance on the wall at the start on North wing hall to alert all staff that someone was entering that hallway. All staff instructed that they must investigate the alarm immediately.~~

~~4. On 8/10/07 Residents care plan was updated as to the elopement and the procedures put into place to prevent elopement from happening again. Such as 15 minute watch and new alarm system. Care plan was updated to the fall and injuries that took place also.~~

~~5. On 8/17/07 Maintenance employee working on the main entrance door to reset the alarm system so you have to put in a code to turn off the alarm every time the door is opened.~~

~~6. On 8/19/07 New door closure and enunchator to make alarms louder purchased and installed to present system by 8/20/07 per maintenance person.~~

F 323

F9999 FINAL OBSERVATIONS

F9999

LICENSURE VIOLATIONS

- 300.1210a)
- 300.1210b)3)
- 300.2900d)2)

Section 300.1210 General Requirements for Nursing and Personal Care  
a) The facility must provide the necessary care

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F9999	<p>Continued From page 5</p> <p>and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include at a minimum the following procedures:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2900 General Building Requirements</p> <p>d) Doors and Windows</p> <p>2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required. (B)</p> <p>These Requirements were not met as evidenced by the following:</p> <p>Based on record review, interviews, and observations, the facility failed to have a system in place to monitor and supervise who enters and exits the facility through outside doors. The facility failed to monitor and supervise residents at risk of elopement. R1 is one of twelve residents identified by the facility as an elopement risk.</p>	F9999		
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F9999	<p>Continued From page 6</p> <p>These failures resulted in R1 leaving the facility unnoticed and unsupervised by staff. R1 walked approximately three blocks from the facility where he then fell face first on the street. R1 sustained a skin tear to his right hand and a laceration to his forehead that required five sutures.</p> <p>Findings include:</p> <p>R1's Face Sheet shows that R1 is an 87 year old resident who was admitted to the facility on 7/19/07 with diagnoses of Senile Dementia and Pick ' s Disease. According to R1's Nurse's Notes, R1 makes several attempts to leave the facility every day. A Nurse's Note on 8/9/07 at 3:20 P.M. reads, "resident set alarms off and redirected several times." According to a list that E1 (Administrator) provided, R1 is 1 of 12 residents that are assessed as being an elopement risk.</p> <p>On 8/17/07 at 10:20 A.M. R1 was interviewed. R1 was unable to stated where he lived. When asked the time of year he stated, " Spring, Oh I don't know." R1 had no idea he is in a health care facility.</p> <p>Z1, local city resident, was interviewed in person on 8/17/07 at 1:45 P.M. According to this interview Z1 and his wife (Z2) were outside cooking out on 8/9/07 at approximately 5:30 P.M. when they saw R1 walking in front of their house, "very unsteady." R1 had walked approximately another half block past Z1's house when Z1 saw R1 fall face first on to the street. (Approximately 3 blocks from facility). Z1 and Z2 both ran over to R1's side and told another onlooker to call 911. Z1 stated that he could see that R1 was bleeding from his forehead and right wrist. Z2 stated that</p>	F9999		

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F9999	<p>Continued From page 7</p> <p>she was surprised that R1 was wearing long pants, a shirt, and then a long sleeve sweater over the shirt, because it was so hot out. (Midwest Regional Climate Center noted the temperature in this area to be 82 degrees with a heat index of 89.5 degrees at 5:54 P.M. on 8/9/07). Z1 stated that after the local police arrived, a Certified Nurse's Aide (C.N.A.) E3 arrived on the scene. Z1 said, "I was surprised to hear E3 state that staff has trouble hearing the door alarms when they are in the dining room."</p> <p>E3 's written statement dated 8/9/07 reads, "The nurse on duty and I were feeding in the dining room. The other aide was feeding a resident in her room. At approximately 5:20 P.M. the nurse and I heard a door bell (which was the North wing door). I went and got one of our residents (R2) from by the door and took him into the dining room with us. At about 5:40 P.M. a young woman comes in and says that one of our residents had gotten out of the facility. None of us heard a 2nd alarm going off. It is awfully difficult to hear the alarms when we are feeding because of the fans and air conditions in the facility. Which residents are allowed to have fans in their rooms. We also have an ice machine in the dining room that is noisy. It might be a good idea to get (alarm) bracelets or anklets to put on these wandering residents so this would not be a future problem."</p> <p>On 8/17/07 at 2:30 P.M., E3 was asked if she did a resident head count after the North door alarmed she stated, " No." E3 stated that staff had just seen R1 at approximately 5:15 P.M. by the dining room.</p> <p>On 8/17/07 at 10:00 A.M., E1 stated that E3 should have performed a resident head count</p>	F9999		
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F9999	<p>Continued From page 8 after the North door alarmed.</p> <p>On 8/17/07 at 1:30 P.M., E1 stated that the North door and the main entrance door both have 15 second delays but they stop alarming after they close. E1 stated that the staff in the past had to go and turn them off by pressing a code on a touch pad, but when the facility had the alarms worked on awhile back the alarms were never set back the way they were.</p> <p>Local Police Department Consultation Report notes that E3 showed up on the scene and identified R1 as being a resident of the facility. The report goes on to note that R1 must have walked out of the facility earlier and the nursing home staff was not aware he had left the building. Responding officer questioned E3 as to how this could have happened at which time E3 stated, "there are no locks on the doors, only audible alarms and the staff was in the dining room and did not hear the alarm. Responding officer then cleared after Paramedics departed the scene and were enroute to the (local hospital)."</p> <p>According to the hospital records dated 8/9/07, R1 sustained a skin tear to his right hand and a laceration requiring 5 sutures above his right eye.</p> <p>(A)</p>	F9999			