

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/15/2007
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145434	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/20/2007
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NAME OF PROVIDER OR SUPPLIER CLARIDGE HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 700 JENKISSON LAKE BLUFF, IL 60044
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 257 ~~Continued From page 9
rooms and hallways
4) Inservicing of staff about implementation of the hot weather plan.
5) Initiating temperature logs for each floor.~~

F 257

F9999 FINAL OBSERVATIONS

LICENSURE VIOLATIONS

300.610a)
300.1210a)
300.2920e)1)
300.2920e)6)

Section 300.610 Resident Care Policies
a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.

Section 300.1210 General Requirements for Nursing and Personal Care
a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and

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F9999	<p>Continued From page 10</p> <p>personal care needs of the resident. Restorative measures shall include at a minimum the following procedures:</p> <p>Section 300.2920 Mechanical Systems e) Heating, Cooling, and Ventilating Systems 1) A design temperature of 75 degrees Fahrenheit for both summer and winter design conditions shall be provided for all resident use areas including corridors. 6) Air conditioning and ventilation systems shall be designed, installed and maintained as required by National Fire Protection Association Standard 90A.</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observations, staff and resident interviews, and policy review, the facility failed to provide comfortable temperatures within the facility and failed to take action to reduce resident discomfort by initiating, or following its Hot Weather plan.</p> <p>The facility:</p> <ol style="list-style-type: none"> 1) Failed to monitor residents for fluid intake and output. 2) Failed to have fresh water available to all residents. 3) Failed to document the monitoring of residents for signs and symptoms of discomfort or any adverse physical symptoms. 4) Failed to identify high risk residents. 5) Failed to document residents' temperatures and vital signs. 6) Failed to transfer residents to cooler areas in the facility. 	F9999		
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F9999 Continued From page 11

This was observed on three floors of the facility.

Findings include:

On 07/09/2007, when the surveyors entered the building, facility staff made the surveyors aware that the air conditioning system had broken down. E1 told the surveyor that a contractor had been called, and would be at the facility as soon as possible.

At 11:00AM the following conditions were noted on the first floor of the building:

	Room Temp	Relative Humidity	Heat Index
Nurses Station	92F	56%	98
Dining Room	88F	58%	98
Hall	88F	56%	98
#109	85F	66%	91

A heat index between 90 to 104 can result in heat cramps and heat exhaustion. Both are possible with prolonged exposure and/or physical activity.

At approximately 1:15PM, a contractor arrived at the facility and began to repair the A/C system. Surveyor asked the facility for a copy of its hot weather policy. The facility's Hot Weather plan called for staff to:

- Monitor residents for fluid intake and output and to encourage Fluids.
- Monitor residents for signs and symptoms of discomfort and adverse physical symptoms.
- Identify and monitor high risk residents.
- Check residents' temperatures and vital signs

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F9999	<p>Continued From page 12 at least every 4-6 hours. Transfer residents to cooler areas in the facility.</p> <p>After review, the surveyors went to to observe the resident living areas to see if the hot weather plan had been implemented.</p> <p>At 2:10PM, the surveyor asked E4 (Charge Nurse, 3rd floor) to identify the rooms housing individuals that were at risk, due to the extreme temperature in the building. The temperature and relative humidity at the nurses' station at that time were 75 and 67% respectively.</p> <p>The following are the conditions in the rooms identified by E4:</p> <p>Room 305 - Temp 81F; Humidity 61%; Outside of H2O Pitcher warm to the touch. Room 306 - Temp 82F; Humidity 67%; Water pitcher 1/4 full, temperature 84F Room 307 - Temp 82F; Humidity 66%; Temperature of water in Pitcher was 80 F Room 324 - Temp 83F; Humidity 57%; Room 328 - Temp 85F; Humidity 57%; Outside of H2O Pitcher warm to the touch Room 331 - Temp 84F; Humidity 56%; Outside of H2O Pitcher warm to the touch Room 332 - Temp 84F; Humidity 56%; No water available One hallway fan was observed, and no water was available at the nurse's station. Room 307 R12 complained of the heat in her room . She stated there was no fresh water in her pitcher.</p> <p>At 2:40PM, surveyor interviewed E5 and E6, the Nurses in charge of the second floor. They were unable to identify any residents at risk due to the hot weather. The following are the conditions in the rooms</p>	F9999		
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F9999	<p>Continued From page 13</p> <p>randomly selected by the surveyor</p> <p>N. Dining Room - Temp 81F; Humidity 65%; Room 202 - Temp 80F; Humidity 65%; No water available in room</p> <p>Room 203 - Temp 80F; Humidity 65%; No water available in room</p> <p>Room 206 - No water available in room</p> <p>Room 207 - Temp 80F; Humidity 66%; No water available in room</p> <p>Room 208 - Temp 80F; Humidity 67%; No water available in room</p> <p>Room 223 - Temp 80F; Humidity 68%; No water available in room</p> <p>Room 233 - No water available in room</p> <p>Room 234 - No water available in room</p> <p>No fans were observed in the hallways on this floor nor was water available at the nurses station. In an interview, an RN who requested anonymity stated the reason the residents are not provided with water pitchers in their rooms is because they have either Alzheimer's Disease or Dementia.</p> <p>At 3:00PM, E7 identified the residents on the first floor that were at risk due to the hot weather. The following are the conditions in the rooms randomly selected by the surveyor</p> <table border="1"> <thead> <tr> <th>Room</th> <th>Temp</th> <th>Relative Humidity</th> </tr> </thead> <tbody> <tr><td>101</td><td>80</td><td>63%</td></tr> <tr><td>103</td><td>80</td><td>65%</td></tr> <tr><td>105</td><td>79</td><td>67%</td></tr> <tr><td>109</td><td>79</td><td>64%</td></tr> <tr><td>128</td><td>79</td><td>64%</td></tr> <tr><td>139</td><td>80</td><td>67%</td></tr> </tbody> </table> <p>The only resident in their room at the time of the observation was R26. Resident stated that she is able to get her own water.</p>	Room	Temp	Relative Humidity	101	80	63%	103	80	65%	105	79	67%	109	79	64%	128	79	64%	139	80	67%	F9999		
Room	Temp	Relative Humidity																							
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F9999	<p>Continued From page 14</p> <p>The facility's hot weather plan fails to address any preventative maintenance for the buildings cooling system. Documentation provided indicates that there have been problems with the system since 6/2/07, with onsite visits from the cooling contractor on 6/2, 6/7, 7/7, 7/9 & 7/12.</p> <p>(A)</p>	F9999		