

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/13/2007
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145946		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 11/21/2006	
NAME OF PROVIDER OR SUPPLIER RENAISSANCE AT HILLSIDE				STREET ADDRESS, CITY, STATE, ZIP CODE 4600 NORTH FRONTAGE ROAD HILLSIDE, IL 60162			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 225	Continued From page 9 The agency will then send a copy of the CNA Registry check to the facility prior to sending staff to work to the facility. This is ongoing and initiated as of 11/9/06. If someone is found to have a disqualifying condition, they must have a waiver to work in the facility. If not, they will not be allowed to work in the facility. This is ongoing and was initiated as of 11/9/06. All nursing supervisory staff were also in serviced on the need for a CNA Registry check from the agency prior to allowing them to work in the building. This was completed as of 11/9/06. In servicing was done for all facility staff on 9/16 on abuse, on 10/23 for investigating bruises of unknown origin, and on 10/12 on preventing fraud and abuse. A QI tool was developed and will be completed on all new hires and agency staff by the Human Resources Director. This will be given to the Administrator who will correct any issues immediately and report any issues at the QI meeting. Administrator will be responsible for monitoring all above.			F 225			
F9999	FINAL OBSERVATIONS Licensure Violations 300.1210a) 300.3240a) Section 300.1210 General Reuirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and			F9999			

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F9999	<p>Continued From page 10</p> <p>plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) AN OWNER, LICENSEE, ADMINISTRATOR, EMPLOYEE OR AGENT OF A FACILITY SHALL NOT ABUSE OR NEGLECT A RESIDENT. (Section 2-107 of the Act)</p> <p>These Requirements were not met as evidenced by the following:</p> <p>Based on observation, record review and interview, the facility failed to ensure that one resident (R1) was free from physical abuse caused by an agency employee, Z1. Z1 had a previous finding of abuse entered into the state nurse aide registry. This failure to check background resulted in the facility allowing an agency employee with a history of abusing residents to work in the facility. This failure allowed a resident (R1) to be injured by Z1 requiring emergency care at hospital.</p> <p>Findings Include:</p> <p>R1 was observed sitting in the dining room during activities. Surveyor observed R1's right arm with a dark red mark. R1 was able to tell the surveyor what happened to her on 09/15/06. R1 stated, "A man hurt my arm. It was bleeding. He grabbed my arm hard and threw me on the bed." R1 is a resident with a diagnosis of Senile Dementia, Mental Status Change, Urinary Tract Infection, Osteoporosis, Hypocalcemia and Hypokalemia. The resident is alert and oriented X 2. R1 is</p>			F9999			

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F9999	<p>Continued From page 11</p> <p>non-ambulatory and has a limited range of motion in lower extremities. R1 requires assistance with activities of daily living.</p> <p>Review of the nurse's notes dated 09-15-06 at 11:10 pm state, "3 - 11 Certified Nurse Aide (CNA-E3) informed me that she witnessed agency nurse (Z1) 'throw' resident into bed, and that she thought resident's head was going to hit headboard as a result. CNA (E3) stated that she told agency nurse that resident arm was bleeding and to let it go. CNA wrote incident in her own words on separate sheet. Received resident sitting on side of bed in her room. Resident alert and oriented to name and time. Resident calm with no distress noted. Noted right forearm with dry dressing on. Noted large circular indentations on flesh under torn skin. Asked resident what happened to arm? Resident stated, 'this big guy came in here grabbed me and threw me down in the bed.' Resident motioning with her hands in demonstration. Resident denies pain except to injury site -- states 'it hurts a little.' 09-16-06 at 2:30 pm Resident transported to the hospital."</p> <p>According to written statement of R1 dated 09-16-06 at 11:10 pm, "Resident informed this writer when asked what happened to her arm that a man came to my room, he grabbed me on my arms and almost threw me in the bed. My right arm hurts right now but I'm okay."</p> <p>Upon prompting by surveyor, E1(Administrator) checked the Health Care Worker Registry. E1 and Surveyor confirmed on 08-06-1992 that Z1 had an administrative finding of abuse. E1 stated, "I don't check the registry for agency staff nurse. The agency refused to tell me about Z1. I</p>			F9999			

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F9999	<p>Continued From page 12</p> <p>depend on the agency to do background checks on all agency nurses. We do not check the CNA registry for the nurses. The facility does not do background checks on agency nurses. The agency checks the background of the nurses that come into the facility. The facility does not do background checks on agency nurses."</p> <p>Interview with E2 (Director of Nurses) on 11-06-06 at 2:00 pm in the administrator's office, E2 stated, "We did not check the CNA registry or the professional registry for agency nurses. The agency would do the background check. We do not verify the background check of professional nurses."</p> <p>Review of the Z3 (police report) dated 09-15-06 states, "Aggravated Battery of Senior Citizen." Further review of the police report states, "Emergency doctor report stated wounds were clearly inflicted by someone's hand applying force to R1's right forearm causing skin tears, bruising and swelling. The doctor further related R1 would require wound care, a Tetanus shot, as well as pulling the skin back together and applying bandage to her forearm."</p> <p>According to interview with E3 on 11-09-06 at 11:15 am on the telephone, "I put R1 in bed. She got up. I witnessed the nurse (Z1) grab R1's arm. There was a large amount of blood from the arm. He dropped her on the bed. She had four holes on the arm. I tried to talk to Z1. I told him not to grab her like that. He said you're not going to tell me how to work with these people. He hurt her arm. I told another nurse. R1 was bleeding a lot."</p> <p>(A)</p>			F9999			