

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/26/2006
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E178	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/08/2006
NAME OF PROVIDER OR SUPPLIER CLAYBERG, THE			STREET ADDRESS, CITY, STATE, ZIP CODE EAST MONROE STREET CUBA, IL 61427		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 324	Continued From page 9 monitor and electronic bracelet alarm system.	F 324			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATION 300.1210b)6) Section 300.1210 General Requirements for Nursing and Personal Care b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Based on interviews, observations, and record review, the facility failed to provide evidence of supervising residents every 30 minutes for 1 of 13 residents (R1) assessed as an elopement risk . R1 left the facility unnoticed and unattended by staff. The facility failed to ensure EMD (Electronic Monitoring Device) was functioning properly. The facility failed to follow manufacturer's instructions for weekly testing of EMD's to ensure proper operation. Findings include: E1, Administrator, was interviewed on 6/2/06 at 8 :45 AM regarding an incident that occurred on 5/ 20/06 at 11:53 AM. E1 provided the following information: R1 must have went out the front door. The only doors that are alarmed with the "	F9999			

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F9999	Continued From page 10 EMD" system are the back door and the front door. A Housekeeper (E4) was outside the south /back door during time frame that she (R1) left. All other exit doors were locked and no alarms sounded. All other exit doors have to be manually shut. The alarms to those doors have to be manually turned off with a key. I (E1) received a phone call at home at approximately 12:00 PM on Saturday, May 20, 2006 from the nurse on duty. He stated that this resident (R1) had been in the facility's dining room with the staff at approximately 11:50 AM., but at approximately 11:53 AM the staff was unable to locate this resident. The nurse alerted all on duty staff. The entire facility and grounds were searched immediately, and then I was notified. 911 was called and all local emergency response personnel assisted with the search, along with many off duty employees, neighbors, and many others from the community. I arrived at the facility at approximately 12:10 PM and found all "EMD" door alarms to be functioning properly. The resident's family was notified and they arrived at the facility at approximately 12:20 PM. The resident (R1) was located and returned to the facility by a local resident of the community. R1 was conscious, alert, and pleasantly confused . The staff had stated the "EMD" alarm system didn't alarm during the timeframe for which (R1) had left the facility, but they remember it sounding throughout the morning on other occasions. Faxed Incident report dated 5/21/06 sent to Illinois Department of Public Health verifies the information. Further interview with E1, Administrator on 6/2/06 at 8:45 AM also stated: "(R1) is ambulatory with a fast steady gait". E1 was asked what system	F9999			

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F9999	<p>Continued From page 11</p> <p>the facility had in place for checking the "EMD" alarm system before R1's elopement incident. E 1 stated, "If we know that it has gone off earlier that day there is no point in checking it". "We move people around so much every day that we feel that is enough to check the system, versus purposely checking the system". "They (any staff member) do checks periodically but no logs are kept of that".</p> <p>R1 is an 82 year old widowed female resident with a diagnosis of Alzheimer's and Dementia per current Physician's order sheet. MDS (Minimum Data Set) dated 4/13/06 under COGNITIVE SKILLS FOR DAILY DECISION- MAKING documents R1 as "Moderately Impaired". MDS also documents under behaviors that R1 "wanders" daily. ELOPEMENT RISK ASSESSMENT dated 3/29/06 documents a score of "7" on a scale of 0 to 6. Six or higher equals High Risk for elopement. Under COMMENTS: "Resident is a high risk of leaving the facility unattended".</p> <p>On 6/2/06 at 10:55 AM R1 was outside in an enclosed patio area with peers and activity staff. R1 was noted with a steady gait. R1 was questioned regarding how she would cross a street. R1 replied, "Either on the side or down the middle". R1 was asked if she walked up town, would she know how to get back. R1 replied, "I am not going to say". R1 was asked where she lived. R1 replied, "I think this place up around here" (pointing behind her up into the sky). Further interview with R1 noted that she had no recollection of eloping from the facility on 5/20/06.</p>	F9999			

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F9999	Continued From page 12 Interview with Z1, (towns person) on 6/2/06 at 10:10 AM stated the following: I saw her (R1) walking earlier around 12:25 PM but didn't think anything of it. Ten minutes later someone knocked on my door looking for my husband who serves on the rescue squad. She asked me if I had seen an elderly lady missing from the nursing home. I said, is she wearing a white top with flowers, blue jeans, and pink slippers. She said, "Yes". I got in my van and drove around and saw her in the backyard of two houses where nobody lived. She was smelling the flowers. I approached her and asked if she was "R1" and if she would like to take a ride with me. I told her who I was and that everyone was looking for her. She said, "Well that serves them right". I found her about 12:45 PM. She (R1) thought that her husband was out looking for her. When I arrived back at the facility she said, "Now why did you do that". I asked, "Do what". (R1) replied, "All I was doing was looking for a good looking man". Z1 further stated that R1 seemed like she did not care and knew that she had done something wrong. Interview with E3, LPN (Licensed Practical Nurse) on 6/2/06 at 10:00 AM stated the following: " Before lunch a CNA (Certified Nurse Aide) came to me at 11:45 AM and asked where (R1) was. I said I just saw her sitting at a table in the dining room. (R1) was antsy that morning but not trying doors. I told the CNA to go look for her. He came back, then I helped him look. I looked in all rooms then told multiple staff including (E4) from laundry that (R1) was missing. (E4) said that she didn't go out the back door. I told the laundry girls and beautician to look around outside the facility. In less than five minutes they came back	F9999			

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F9999	<p>Continued From page 13</p> <p>and stated that she was not around. I told those girls and other aides to get in their cars and search. After another five minutes I called (E1). (E1) called five minutes later and told me to activate 911. (E1) arrived before 911. I designated a girl in the kitchen to call off duty staff to look for her. 911 arrived, I gave them a photo, her description, her mobility capabilities, and how long she had been gone. I notified the family within minutes. E3 further stated that R1 was from a neighboring town but was familiar with the city in which the facility is located.</p> <p>Interview with 3 staff members; E4, Laundry, E5, CNA/facility beautician, and E6, CNA on 6/2/06 at 10:30 AM all corroborated E3's interview. E4 stated that she was sitting at the desk in the laundry room with door open, four to five steps from back door. E4 stated that she didn't see anyone go out the door or hear any alarms.</p> <p>E5 stated that she was feeding in the dining room around 11:30 AM or so. (R1) kept getting up from her table trying to undo another resident's personal body alarm. I couldn't get her to sit down. A CNA told E6, CNA to take her to the bathroom, this was only in a matter of minutes. I assumed she was in other resident's rooms as usual. After E6 searched all the rooms and came back I went out and headed for the woods.</p> <p>E6 stated, I was told by another CNA to take (R1) to the bathroom, she told me that she went down the 100 hall. I went up and down both halls twice looking in every room. Then we all left and searched in cars and on foot. E6 stated that she did not hear any alarms.</p>	F9999			

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F9999	<p>Continued From page 14</p> <p>E4, E5, and E6 all stated during the same interview that R1 has a really good pace. They stated that R1 was found northwest of the facility, at least a ten to fifteen minute walk. They also stated that since the incident there hasn't been any changes to policies or procedures, "Just check on them a lot, especially (R1) and respond to alarmed doors immediately". E4 stated that R 1 has gone out the east exit door on at least one occasion that she is aware; but staff were right behind her.</p> <p>Current facility policy regarding missing residents and elopements provided by E1 on 6/2/06 states the following: "As part of the facility's Preventative Maintenance Program, all (EMD)'s, door alarms, and video cameras shall be maintained and tested in accordance with the manufacturer's instructions. The regular testing of all (EMD)'s, door alarms, and video cameras shall be documented and included as part of the Preventative Maintenance Program".</p> <p>The Manufacturer Instructions for the facilities (EMD) system provided by E1 on 6/2/06 states the following: "Test each (EMD) bracelet weekly to ensure proper operation. The bracelet can be tested at a (EMD) monitor (exit door) or using the optional (EMD) Tester. The Tester provides low-battery indication remotely without disturbing residents. To test bracelet operation at a monitor (exit door), have each resident pass through a protected area while wearing the bracelet. An alarm confirms proper operation. Always test bracelet under normal conditions. If a resident uses a wheelchair, for example, test the bracelet while</p>	F9999			

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F9999	<p>Continued From page 15</p> <p>the resident is in the wheelchair".</p> <p>Interview with E1 and E2, DON (Director of Nursing) on 6/2/06 at 1:30 PM stated that they do not have a formalized plan of checking every resident's bracelet weekly per manufacturer's instructions.</p> <p>Earlier interview with E1 on 6/2/06 at 12:00 PM stated that the facility purchased all of their electronic equipment through a local alarm company to include: (EMD) alarm system, fire alarm system, phone and nurse call-light system. E1 states that this company is contracted to visit the facility for quarterly inspections, maintenance and cleaning of all the equipment, or more often if needed. E1 stated, "They did not tell us that we needed to do anything in between their visits".</p> <p>"Nursing Care Chart" form utilized by CNA's to document various cares given to individual residents list the following for all residents wearing an (EMD) bracelet: "ROUTINE RESIDENT CHECK EVERY 30 MINUTES" CNA's initial one time per shift (Days, Evenings, Nights) that they checked the resident every half hour for their assigned shift.</p> <p>Interview with E1 and E2 on 6/2/06 at 2:30 PM discussed the 30 minute check documentation provided for all residents at risk for elopement and wearing (EMD) bracelets. E1 and E2 were unable to explain how they know that staff is actually doing the resident checks ever 30 minutes without having documentation to verify it being done numerous times in one shift.</p> <p>On 6/2/06 E1 and surveyor walked from the</p>	F9999			

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F9999	Continued From page 16 facility to the site where R1 was found. The distance walked was 5-6 small city blocks crossing one main county road, (route 97). Posted speed limit is 25 miles per hour. Interview with Z2 (Service Climatologist) on 6/7/06 at 2:30 PM verified the temperature on 5/20/06 at 67 degrees Fahrenheit, 37% humidity, winds calm, skies clear.	F9999			