

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/07/2006  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>14E168</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>12/20/2005</b>
NAME OF PROVIDER OR SUPPLIER  <b>WINCREST NURSING CENTER CORP</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>6326 NORTH WINTHROP AVENUE CHICAGO, IL 60660</b>		
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F 323	Continued From page 14 Behind this contraption are all the wirings and an octopus electrical connections. Staff indicated that they did not approve all the electrical wiring the resident is using.	F 323			
F 458 SS=B	483.70(d)(1)(ii) RESIDENT ROOMS  Bedrooms must measure at least 80 square feet per resident in multiple resident bedrooms, and at least 100 square feet in single resident rooms.  This REQUIREMENT is not met as evidenced by :  Based on observation, the facility failed to provide residents in 3 multiple bed rooms a minimum of 80 square feet of living space.  Findings Include:  Room 112 contained three resident beds, was measured and found to measure 75 square feet per resident bed.  Room 303 contained four resident beds, was measured and found to measure 68 square feet per resident bed.  Room 305 contained four resident beds, was measured and found to measure 67 square feet per resident bed.	F 458		1/11/06	
F9999	FINAL OBSERVATIONS  LICENSURE VIOLATIONS:	F9999			

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F9999	Continued From page 15 300.1210a) 300.1210b)3) 300.1210b)6 300.1220a) 300.1220b)2) 300.1220b)3) 300.1220b)7) 300.3240f)  Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include at a minimum the following procedures: b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	F9999			

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F9999	Continued From page 16  Section 300.1220 Supervision of Nursing Services a) Each facility shall have a director of nursing services (DON) who shall be a registered nurse. b) The DON shall supervise and oversee the nursing services of the facility, including: 2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy. 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months. 7) Coordinating the care and services provided to residents in the nursing facility.  Section 300.3240 Abuse and Neglect f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility	F9999			

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F9999	<p>Continued From page 17</p> <p>is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility.</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observation, interview, record review and review of policy and procedures, the facility failed to implement interventioin strategies to prevent one resident, (R2), with aggressive and threatening behavior, from harming R3 and placing other residents and staff at risk. When R 2 drinks, he is verbally and physically threatening to others. Facility is not supervising R2 to prevent possible attacks on others.</p> <p>Findings Include:</p> <p>R2 was observed on 12-06-05 at 10:00 am on the elevator. Surveyor observed R2 had strong smell of alcohol. R2 was observed using profanity and threatening four other residents on the elevator in front of surveyor and staff. R11 was on the elevator with a cup of hot coffee. R2 stated, " If it spills on me. I will hurt you." R2 also threatened to beat up a resident who came in and knocked on his room door and caused R2 to become agitated. R2 stated, " I don't have to beat him up in the facility. I will get him outside of the facility."</p> <p>R2 stated to surveyor "I am not the right color! I am not the right color!" R2 stood in front of the surveyor in a threatening matter. R2 was</p>	F9999			

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F9999	<p>Continued From page 18</p> <p>mumbling profanity. E3 (Nurse) was on the elevator with the residents and surveyor. E3 did not intervene when R2 exhibited aggressive verbally threatening behavior.</p> <p>Surveyors observed R2 on 12-06-05 at 12:30 pm on 6500 North Sheridan coming out of a bank with R3. R2 was holding his hand around R3's neck in threatening matter. This was observed by the survey team outside of facility at lunch time</p> <p>R2 has a diagnosis of Schizo- Affective Disorder, Bipolar Disease, Alcoholic Abusive and Poly Substance Abuse.</p> <p>R2 left the facility on 12-06-05 and did not returned until 3:00 am. On 12-07-05. Ambulance was called but resident left the facility before ambulance arrived . R2 returned to the facility approximately 1:30 pm on 12-07-05. R2 stated that he had left the facility to go drinking and woke up in the hospital. He then admitted that he had walked out of the hospital and walked back to the facility (approximately four miles) with the temperature and wind factor below zero.</p> <p>Interview was done with R2 on 12-07-05 at 3:15 pm R2 stated " I can get drunk every day. I can get alcohol whenever I want it. But I cannot afford to get drink everyday." Surveyor asked R2 what does the facility do when he comes in drunk? . R 2 stated," they just let me sleep."</p> <p>Review of the nurses notes confirmed the following dates that R2 exhibited inappropriate/ threatening behavior:</p> <p>1). 04-02-05 - R3 was punched in her face by her</p>	F9999			

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F9999	Continued From page 19 husband (R2) during an altercation on Saturday 04-02-05 at 7:00 pm while in their room 204. R2 was intoxicated and he punched his wife in the face several time when she refused to let him out of the room to go to the tavern. R2 hit R3 in left eye causing swelling. R2 continued verbally abusive to the wife. Police were called. 2) 04-03-05 - 1:45 am Ambulance here to transfer R2 who was verbally and physically abusive. Face flushed, smell of alcohol, and talking continually. Tried to hit the security guard. Chicago Police Department was called.at 4:00 am . Police came and talked to R2 who was verbally abusive and using profanity. R2 hit the police. 3) 05-25-05 - R2 was verbally/physically abusive towards his wife and staff member. 4) 07-25-05 - The resident and wife have a history of Domestic violence issues per facility notes. 5) 10-21-05- As witnessed by staff, R2 attacked R3 by trying to choke her, then he kicked her on left buttock and punched her on left hip. R2 was noted with strong smell of Alcohol to breath. R2 tried to attack Administrator and several guards. R2 "punched the front door and cracked the glass," "very difficult to redirect." "increased Aggressive and Hostile behavior." Chicago Police were called, R2 was taken into custody. The police report stated that R2 was arrested for "Battery". 6) 11-11-05- 2:30 am- Has Alcohol like odor about his pants and on his breath. Apparent physical confrontation with wife in the facility. Very aggressive toward the security guard. 11-11-05 at 11:30 pm 11-12-03 at 3:30 am out of the facility.	F9999			

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F9999	<p>Continued From page 20</p> <p>Review of the House Rules and Behavioral Expectation stated, "(11) Evening curfew is at 9:00 pm during the summer and 8:00 pm during the winter months. Residents are expected to comply with the curfew rule which is established for the each individual's well-being." This is not being implemented for R2</p> <p>The care plan does not address R2 aggressive behavior toward his wife and other residents. The care plan does not address R2's frequent use and abuse of alcohol and his behavior after drinking.</p> <p>After discussing the issues with the facility and E 1 acknowledging the problems with R2 needing more supervision and discharge to hospital, surveyor again observed R2 out in the alley behind the facility pacing at 12:10 pm and 2:30 pm on 12/8/05. While outside, R2 stated "nobody from the facility had talked to him about his behavior the last two days," and he was not aware of any consequences or changes in his treatment plan as a result of his behavior and his drinking which he admitted makes him angry.</p>	F9999			