

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/02/2005
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E595	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/06/2005
NAME OF PROVIDER OR SUPPLIER MERCER COUNTY NURSING HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 309 N W 9TH AVENUE ALEDO, IL 61231		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 324	Continued From page 7 transmitters for placement/expiration on a daily basis. (8/29/05, 9 AM) 4. The facility developed a procedure and in-serviced nurse staff to check the transmitters for function on a weekly basis (per manufacturer recommendation). (8/29/05, 9 AM) 5. The facility developed a procedure and in-serviced maintenance to check each door in facility each day to make certain all (EMD) and bell systems are in working order. (8/29/05, 9 AM) 6. The facility reviewed the location of all transmitters on wheelchairs, making necessary changes as needed (per manufacturer recommendation). (8/30/05, 3 PM) 7. The facility assigned staff to provide visual supervision at front entrance during times that door is unlocked until such time that a back up device can be installed to ensure resident (EMD) is operational. (8/30/05, 3 PM) 8. The facility contacted (alarm company) to install keypad entry system on front door of facility as a back up system to (EMD). (8/30/05, 3 PM) Pending operational by: (9/6/05) 9. An all-staff in-service will be conducted to review facility's policy and procedure regarding missing persons. (9/2/05)	F 324			
F9999	FINAL OBSERVATIONS STATE LICENSURE FINDINGS:	F9999			

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F9999	Continued From page 8 Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.3100 General Building Requirements d) Doors and Windows 2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required. These REGULATIONS are not met as evidenced by:	F9999			

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F9999	<p>Continued From page 9</p> <p>Based on interviews, record review, and observations, the facility failed to supervise 1 of 15 residents (R1) assessed as an elopement risk . R1 left the facility unnoticed and unattended by staff. The facility failed to ensure EMD (Electronic Monitoring Device) was functioning properly, failed to maintain visual control of the front exit door, and failed to follow manufacturer's direction for placement of EMD device.</p> <p>Findings include:</p> <p>E1, Administrator, was interviewed on 8/26/05 at 9:30 AM regarding an incident that occurred on 8/18/05 at 5:50 AM involving R1. E1 provided the following information: R1 exited the front entrance of the facility in her wheelchair. R1 was returned by a visitor who found her stuck in landscaping mulch near the end of the parking lot. R1 has no safety awareness based on her MDS (Minimum Data Set) dated 6/7/05. Staff were not aware that R1 had exited the building until after the visitor brought her back in. R1 is non-ambulatory but self-propels her wheelchair. There are 15 residents in the facility with EMD's attached to their wheel chairs or person. Faxed Incident report dated 8/25/05 sent to Illinois Department of Public Health verifies this information.</p> <p>E4, CNA (Certified Nurse Aide), on 8/26/05 at 11 :40 AM stated, "We got (R1) up around 4:45 AM the morning of 8/18/05. (R1) was awake and restless. The last time I saw (R1), she was sitting quietly in her wheelchair by the North nurses station. E4 on 8/30/05 at 12:45 PM stated that she dressed R1 in a dress, red sweater, and</p>	F9999			

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F9999	<p>Continued From page 10 slippers the morning of 8/18/05.</p> <p>R1 is a 99 year old female resident with a diagnosis of Senility with Mental Confusion per current Physicians' Order Sheet. MDS dated 6/7/05 under COGNITIVE SKILLS FOR DAILY DECISION-MAKING documents R1 as, "Severely Impaired." ELOPEMENT RISK ASSESSMENT dated 10/5/04 documents, "At times (R1) moves over facility to front door wanting to go home." Social Service Admission Assessment dated 2/4/97 documents that R1 previously lived in her home a short distance from facility before admission.</p> <p>On 8/26/05 at 10 AM R1 was in her wheelchair with an EMD attached to the metal bar of her armrest. R1 was alert, hard of hearing, and confused. R1 was questioned during interview on 8/26/05 at 2:20 PM regarding how she would cross a road. R1 replied, "Walk." R1 was asked again how she would cross a road and what she would do first. R1 replied again, "Walk."</p> <p>Nursing notes dated 10/17/04 through 8/27/05 document 9 incidents involving R1 attempting to go out front door and/or being agitated and asking to go home. The following nursing notes are incidents when R1 actually attempted to go out the front door:</p> <p>10/22/04: 3PM "Agitation increased with resident going out front door at 2:45 PM. Staff X 3 assisted her back inside with difficulty. Resident yelling 'leave me alone - let me go!' Biting, hitting, hands on wheels of w/c (wheelchair) attempting to move from staff."</p>	F9999			

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F9999	<p>Continued From page 11</p> <p>1/11/05: 6PM "In front lobby attempting to go out doors, agitated and angry. Stating, 'I want to go home! My mother's alone and she needs me!'"</p> <p>3/13/05: 6:20 PM "has been increasing restless, trying to go home numerous times, redirect without success, Vistaril given IM (Intramuscular)."</p> <p>6/22/05: 4:30 AM "Resident wandering over to other side, trying to go out front door."</p> <p>Z3 (visitor that found R1) on 9/1/05 at 2:20 PM stated the following: He lives near the nursing home and was out walking his dog that morning around 6 AM when he heard someone calling out. He thought it was an animal at first and couldn't make out that it was (R1) until he walked closer. He stated that it was dark. He found (R1) with the front wheels of her wheelchair stuck in the mulch. He assisted (R1) back into the facility to the South nurses station.</p> <p>Interview with Z4 (Service Climatologist) on 9/1/05 at 8:10 AM verified the sunrise on 8/18/05 at 6:13 AM.</p> <p>On 8/26/05 at 9:50 AM E1 showed the site outside where R1 was found by Z3. The site was 190 feet (distance walked off by E3) from the front door to the end of the parking lot. The site was roughly 40 feet from the street entrance. Speed limit posted on street is 25 miles per hour.</p> <p>Interview with Z1 (R1's Attending Physician) on 8/29/05 at 12:15 PM stated that R1's level of</p>	F9999			

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F9999	<p>Continued From page 12</p> <p>confusion is "Marked." When questioned whether or not R1 would know how to cross a road. Z1 replied, "No, certainly not."</p> <p>Z2 (R1's daughter/ Power of Attorney) on 8/29/05 at 11:45 AM stated that R1's confusion is very bad and sometimes cannot recognize herself or other close family members. When asked whether or not R1 would be able to cross a road? Z2 replied, "No, she can't see, can't hear well, would get out there and would be too confused." When asked if R1 would know how to get back inside? Z2 replied, "I don't think so. When she goes outside she has a plan; has it in her head that she is going home."</p> <p>E3, Maintenance, on 8/30/05 at 10:40 AM stated the following: The facility has 3 exit doors with an EMD alarm system. He checks the alarm 2-3 times a week with a transmitter tester at all doors. This is confirmed by log sheets. Z3 stated that all exit doors except the front exit door have a primary alarm system. The primary alarm system sounds when a door is opened. This alarm also lights up a panel at the nursing stations indicating which door has been opened. The primary alarm has to be re-set at the opened door. Front entrance doors are noted as double doors roughly 10 feet apart. Z3 stated that the front exit outer door has the EMD alarm system. The inner door is equipped with an alarm system that can be turned on and off at the nurses station. E3 states that this alarm is used at night when the outer front exit door is locked.</p> <p>During tour with E3 on 8/30/05 at 10:40 AM, E3 tested all 3 exit doors equipped with the EMD alarm system. The loading dock exit door did not</p>	F9999			

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F9999	<p>Continued From page 13</p> <p>alarm when E3 passed the Transmitter Tester near the door. This was repeated 4 times before the alarm was triggered and the siren sounded. E3 stated during tour that he does not check the transmitters worn by residents.</p> <p>On 8/30/05 at 10:50 AM E9, RN (Registered Nurse) stated, "The front door is locked at 10 PM and unlocked at 7 AM, used to be 5 AM, time was changed after incident with (R1)."</p> <p>The following information was obtained from the facility's EMD operation manual:</p> <p>"WARNING: the system is designed and intended to work in conjunction with facility's overall patient security program, including reasonable operating policies and procedures. The system by itself cannot prevent the elopement of patients."</p> <p>"If the Adult transmitter has expired, discard it immediately. Be sure to test all Transmitters on a weekly basis to verify proper operation."</p> <p>"NOTE: To monitor a patient in a wheelchair, attach the Transmitter to the seat or the back of the chair as the metal on the chair can interfere with the Transmitter's signal."</p> <p>"Transmitters must also be tested on a regular basis by physically entering an Exit Zone; the Transmitter Tester will detect whether or not a Transmitter is emitting a signal, but cannot indicate the strength of the signal."</p> <p>On 8/30/05 at 11 AM, E6, CNA, assisted in verifying the placement and expiration date of all</p>	F9999			

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F9999	<p>Continued From page 14</p> <p>resident transmitters. This concluded the following:</p> <p>8 transmitters were placed on the metal cross bars of wheel chairs.</p> <p>5 transmitters were placed on the metal portion of wheel chair armrests.</p> <p>1 transmitter placed at bottom of metal walking cane.</p> <p>1 transmitter placed on metal walker.</p> <p>On 8/30/05 at 2 PM E1 confirmed the following information: No one is specifically in charge of watching the front door. Staff were not aware of checking the resident transmitters one time per week, and placing the transmitters away from metal according to the EMD manufacturer's operation manual. E1 confirmed that prior to incident on 8/18/05 staff were not checking resident transmitters. E1 also confirmed that currently the front doors are unlocked from 7 AM - 10 PM. Before R1's incident, the door was unlocked at 5 AM.</p>	F9999			