

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/29/2005
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145310	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/27/2005
NAME OF PROVIDER OR SUPPLIER MERCY HEALTH CARE REHAB CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 19000 HALSTED STREET HOMEWOOD, IL 60430		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 490	Continued From page 98 coming to work on Monday 9/19/05. According to the facility's wound care log, there are currently 60 wounds that are related to pressure sores and 30 other wounds (i.e. stasis ulcers, surgical wounds, abscesses) for a total of 90 wounds which require dressing changes. E11 was asked if it was possible for herself (1 person) to do all of the required dressing changes on any given day and she responded, "No". The facility was notified of the observations and they arranged for a nurse to come in on the evening shift to do some of the dressing changes. Not all of the dressings were changed on 9/19/05. 4) It was noted that the facility did not have adequate staffing to: - ensure that all dressing changes were done according to the physician orders; - ensure that all medications were administered according to physician orders; - ensure that all Minimum Data Set assessments were done according to the required parameters; - ensure that all care plans were done according to the required parameters.	F 490			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.810a) Sufficient staff in numbers and qualifications shall be on duty all hours of each day to provide services that meet the total needs of the residents. As a minimum, there shall be at least one staff member awake, dressed, and on duty at all times.	F9999			

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F9999	Continued From page 99 300.1210a) The facility must provide the necessary care and services to attain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. 300.1210b)1) Medications including oral, rectal, hypodermic, intravenous, and intramuscular shall be properly administered. 300.1210b)2) All treatments and procedures shall be administered as ordered by the physician. 300.1210b)5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24 hour, seven day a week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the resident's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. 300.1220b)2) The DON shall supervise and oversee the of nursing services of the facility, including: Overseeing the comprehensive assessment of	F9999			

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F9999	<p>Continued From page 100</p> <p>the resident's needs, which include medically defined conditions and medical functional status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status and drug therapy.</p> <p>300.1220b)3) Developing an up-to-date care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>300.1620a) All medications shall be given only upon the written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber with 10 calendar days, in accordance with Section 300.1810. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered by the licensed prescriber and at the designated time.</p> <p>300.3240a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a</p>	F9999			

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F9999	<p>Continued From page 101 resident.</p> <p>These requirements are not met based on the following:</p> <p>Based on direct observations, record review and interviews the facility failed to ensure that at least 52 residents were free of neglect; 15 residents in the sample (R1, R2, R3, R5, R12, R15, R18, R19, R20, R21, R22, R23, R24, R25, R26) and 37 residents outside the sample (R32, R33, R34, R35, R36, R37, R38, R39, R40, R41, R42, R43, R44, R45, R46, R47, R48, R49, R50, R51, R52, R53, R54, R55, R56, R57, R58, R59, R60, R61, R62, R63, R64, R65, R66, R67, R68), as evidenced by:</p> <ol style="list-style-type: none"> 1) Failure to ensure that wound care was provided on a regular schedule, per physician order; 2) Failure to ensure that medications were administered according to the physician's orders. 3) Failure to provide a bed large enough to accommodate the needs of 2 residents (R1, R24). 4) Failure to prevent weight loss and monitor the nutritional status of three residents in the sample with weight issues (R3, R4 and R16). <p>Findings include:</p> <ol style="list-style-type: none"> 1) It was noted that 32 residents did not receive the wound care ordered for them by the physicians: R1, R3, R5, R12, R15, R18, R19, R20, R21, R22, R23, R24, R25, R26, R32, R33, R34, R35, R36, R37, R38, R39, R40, R41, R42, R43, R44, R45, R46, R47, R48, R49. 	F9999			

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F9999	<p>Continued From page 102</p> <p>On 9/17/05 and 9/18/05 there was no treatment nurse on duty in the building. On interview on 9/20/05, E11 (Treatment Nurse) stated that the nurse who usually does treatments on the weekend had requested the weekend off. She further stated that she (E11) had a personal situation that prevented her from coming to work on Monday 9/19/05. There was no treatment nurse scheduled for 9/19/05. According to the facility's wound care log, there are currently 60 wounds that are related to pressure sores and 30 other wounds (i.e. stasis ulcers, surgical wounds, abscesses) for a total of 90 wounds which require dressing changes. E11 was asked if it was possible for herself (1 person) to do all of the required dressing changes on any given day and she responded, "No". The facility was notified of the observations and they arranged for a nurse to come in on the evening shift to do some of the dressing changes. Not all of the dressings were changed on 9/19/05.</p> <p>Examples:</p> <ul style="list-style-type: none"> - On 9/19 and 9/21/2005, the surveyor observed R26 with dressings applied to both lower legs that were excessively saturated with a brown substance. On 9/19/2005 the surveyor was told by R26 that no treatments of his stasis ulcers were done over the weekend. According to R26's physician's orders dated 9/13/2005, he has orders for a treatment and dressing change daily to the right and left legs. The surveyor interviewed Z2 (wound doctor) on 9/22/2005 at 4:15am via phone who reported, that he wrote treatment orders for dressing changes twice daily. Z2 stated he would expect his order to be followed and requested the surveyor to talk with 	F9999			

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F9999	<p>Continued From page 103</p> <p>E11(treatment nurse). The surveyor questioned E 11 on 9/21/2005, the surveyor asked why only one dressing change was done per day and received no answer.</p> <p>-During the initial tour on 9/19/05 at approximately 12:15 PM, R1 was observed to have pressure sore dressings dated 9/16/05. The dressings to the sacrum, right heel, left foot, lower left leg, upper left leg, and the right leg were all dated 9/16/05. The pressure sore dressings were heavily soiled and completely saturated with drainage from the wounds. The bed linens and mattress pads under the resident's feet and sacral areas were saturated and soiled with drainage from the wound sites. On review of the clinical record, R1 had physician orders for daily treatments and dressings changes to the pressure sores.</p> <p>During an interview on 9/19/05, E3 (nurse) confirmed that R1 had not had any treatments or dressing changes to any of his pressure sores over the weekend. According to E2 (director of nursing), the treatment nurse is responsible for all treatments and dressings changes. However, the facility did not have a treatment nurse scheduled for 9/17/05, 9/18/05 or 9/19/05.</p> <p>- On 9/19/2005 at 11:15am, R25 was present in his room seated on the side of the bed. The surveyor observed R25 with a dressing that was saturated with a brown substance. R25 did not know when the dressing was changed. On 9/20/2005 during the daily status meeting, E1 (administrator) confirmed that the facility was without a treatment nurse on the weekend. The treatments were not done for two days. There</p>	F9999			

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F9999	<p>Continued From page 104</p> <p>was also no treatment nurse on 9/19/05 - when this was brought to the attention of E2 she arranged for a nurse to do some of the dressing changes on the evening shift.</p> <ul style="list-style-type: none"> - Facility staff failed to adequately assess R24 to determine if she had any pressure ulcers. As a result, the facility failed to identify the stage II pressure ulcers to the left upper back and the right thigh. Facility staff failed to notify the physician, which resulted in the facility's failure to obtain treatment orders. - On 9/20/05 at approximately 11:45 AM, R21 was observed to have a soiled dressing to the right axillary area dated 9/15/05. When the resident's arm was raised, it was noted that there was a foul odor. On review of the clinical record, R21 had a physician's order to cleanse the wound to the right axillary with normal saline and apply a silver foam composite dressing every 3 days or as often as needed. According to the physician's order, R21 should have had a dressing change on 9/18/05. <p>2) It was observed on 9/19/05, during the day shift that there was no nurse on the 700 wing to pass medications. On interview, E2 (Director of Nursing) stated that usually there is one nurse for the 700/800 wing and that a nurse from one of the other units then helps to pass medications when she is finished with her own unit. She further stated that on this day, there was no nurse available to go up to the 700 unit to help. 25 residents did not receive their morning medications at the time (within the 2 hour window) they were scheduled to be given: R2, R24, R26</p>	F9999			

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F9999	<p>Continued From page 105</p> <p>, R34, R35, R37, R50, R51, R52, R53, R54, R55, R56, R57, R58, R59, R60, R61, R62, R63, R64, R65, R66, R67, R68.</p> <p>3) R1 and R24 both have diagnoses that include morbid obesity and pressure ulcers. Both residents were observed to be in regular beds that did not accommodate their size and made it impossible for the staff to adjust their positions. Both residents acquired new pressure sores since being admitted to the facility.</p> <p>4) R3, R4 and R16 have all experienced a weight loss. It was observed that all 3 residents did not receive the necessary assistance at meals. The residents did not have care plans to address their nutritional needs. The dietician was not current with assessments and recommendations.</p> <p>5) It was noted that 32 residents did not receive the wound care ordered for them by the physicians: R1, R3, R5, R12, R15, R18, R19, R20, R21, R22, R23, R24, R25, R26, R32, R33, R34, R35, R36, R37, R38, R39, R40, R41, R42, R43, R44, R45, R46, R47, R48, R49.</p> <p>On 9/17/05 and 9/18/05 there was no treatment nurse on duty in the building. On interview on 9/20/05, E11 (Treatment Nurse) stated that the nurse who usually does treatments on the weekend had requested the weekend off. She further stated that she (E11) had a personal situation that prevented her from coming to work on Monday 9/19/05. There was no treatment nurse scheduled for 9/19/05. According to the facility's wound care log, there are currently 60 wounds that are related to pressure sores and 30</p>	F9999			

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F9999	Continued From page 106 other wounds (i.e. stasis ulcers, surgical wounds, abscesses) for a total of 90 wounds which require dressing changes. E11 was asked if it was possible for herself (1 person) to do all of the required dressing changes on any given day and she responded, "No". The facility was notified of the observations and they arranged for a nurse to come in on the evening shift to do some of the dressing changes. Not all of the dressings were changed on 9/19/05.	F9999			