

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/13/2005  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145563</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/31/2005</b>
NAME OF PROVIDER OR SUPPLIER  <b>PROVENA ST ANNE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>4405 HIGHCREST ROAD</b> <b>ROCKFORD, IL 61107</b>		
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F9999	<p>FINAL OBSERVATIONS</p> <p>STATE LICENSURE FINDINGS:</p> <p>Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest</p>	F9999			

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F9999	Continued From page 9  decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.  Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.  Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's	F9999			

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F9999	<p>Continued From page 10</p> <p>orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>These REGULATIONS are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to:</p> <ol style="list-style-type: none"> <li>1. Ensure that a resident with a surgical hip incision has a clean dressing covering the surgical site daily and as needed.</li> <li>2. Document in the resident's clinical record when a dressing to a surgical hip incision is soiled or re-applied.</li> <li>3. Notify the orthopedic surgeon concerning a resident's frequent loose stools and possible contamination of the surgical wound site.</li> <li>4. Notify the orthopedic surgeon concerning possible signs and symptoms of wound infection for a resident with changes in her right surgical hip wound.</li> <li>5. Provide immediate emergency care and assessment for a resident displaying severe hypotension.</li> </ol> <p>The findings include:</p> <p>R1 has diagnoses of Hypertension, Chronic Renal Failure, Diabetes Mellitus, Fracture Neck</p>	F9999			

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F9999	<p>Continued From page 11</p> <p>of Femur, and Bilateral Blindness per the facility's face sheet dated 11/17/04. The face sheet also documents, under additional information, that R1 was a full code (full resuscitation). The Minimum Data Set of 12/6/04 documents that R1 was totally dependent on staff for all of her activities of daily living. R1 was admitted to the facility on 11/17/04 after having a right hip repair and rod placement per the Hospital Discharge Sheet dated 11/17/04</p> <p>R1's Nurse's Notes from 11/18/04 to 12/7/04 show that R1 was having frequent loose stools. R 1 had approximately 14 uncontrolled loose stools during this time. On 11/19/04 Nurse's Notes state that there is "constant stool (seeping)". Review of the Treatment Administration Records for R1 contained no evidence that a surgical site dressing was applied to the right hip incision to keep it clean on a routine basis. R1's care plan failed to show any specific care approaches/ interventions concerning R1's right hip wound. R 1's physician's orders were reviewed from admission on 11/17/04 to discharge 12/7/04. There was no evidence of any order for a right hip dressing for R1. There was also no evidence that the orthopedic surgeon, who had performed the right hip repair and rod placement, was ever notified concerning R1's frequent diarrhea for possible contamination of the wound.</p> <p>R1's surgical consultant's record dated 12/9/04 states, "I saw the patient in follow-up on 12/6/04 at which time the proximal right hip wound was erythematous, and there was some minimal wound dehiscence. At the time of exam on Monday 12/6/04, she had on a stool-soiled diaper, and apparently, according to the family as</p>	F9999			

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F9999	<p>Continued From page 12</p> <p>well as the gentleman who was there who was the patient's transport, the patient has had some significant problems with severe diarrhea over the past few days. Impression: I think she probably has a wound infection of the right hip superficial wound. The most proximal wound which I believe is secondary to being soiled by stool when she still had her staples in. Plan: Irrigation, debridement today. I do not think she will have to have the hardware out although I cannot guarantee that because I feel this is as I mentioned infection from the outside towards the inside rather than from the inside towards the outside. When she saw me on Monday, she did not have a dressing over that right hip."</p> <p>During phone interview conducted on 3/23/05 at approximately 10:15 a.m. Z2 (Orthopedic Surgeon), verified his findings documented on the surgical consultant's record dated 12/9/04. Z2 further stated, "I was never notified that the facility was unable to keep the surgical wound site clean. I should have been notified. If I had been made aware of the problem I would have ordered some type of impermeable dressing to help protect the wound from contamination. R1 should have had a clean dressing applied daily or as needed."</p> <p>R1's Hospitalist History and Physical dictated 12/7/04 states, "For the last 2-3 days she (R1) has been having a significant amount of lethargy and increased volume of her chronic diarrhea and generalized poor nursing home care. She was seen by Z2 yesterday when he had noted that her wound in her right hip had dehisced (split apart or open) and the staff at the facility was not keeping the wound site clean and there was a</p>	F9999			

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F9999	<p>Continued From page 13</p> <p>significant amount of stool around her area as well. Apparently the patient's condition continued to deteriorate and the patient was brought by paramedics to go for her dialysis when they noticed that her blood pressure was awfully low and brought her to the emergency room where she was noted to be septic and had a severely infected right hip wound site."</p> <p>Microbiology Report dated 12/8/04 documents that R1's right hip wound was cultured and showed that there was a moderate growth of Escherichia Coli present in the surgical wound site.</p> <p>During a phone interview conducted on 3/23/05 at approximately 3:00 p.m., Z1 (Hospitalist Physician) verified his findings documented on the Hospitalist History and Physical dictated on 12/7/04. Z1 further stated that the daughter saw to it that R1 was brought to the hospital not the facility nursing staff.</p> <p>Nurse's Notes dated 12/7/04 at 3:00 p.m. document that R1 had a temperature of 95.1, Blood Pressure (BP) of 73/35, Heart Rate of 56 and respirations of 16. R1 was tired, talks some lungs clear. 3:05 p.m. called the physician waiting for a return call. 3:30 p.m. BP 77/36. At 3:35 p.m. physician's office called again and spoke with the physician's nurse at 3:40 p.m. about R1's condition. Waiting for a return call. At 3:50 p.m. an ambulance arrived at the facility to take R1 for her renal dialysis appointment.</p> <p>Review of the Ambulance Transport Record dated 12/7/04 documents a crew responded for advanced life support up-grade from a basic life</p>	F9999			

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F9999	<p>Continued From page 14</p> <p>support truck who was transporting R1 to a regularly scheduled dialysis treatment. R1 became unresponsive and had a weak pulse at a rate of 34, BP was 90/60, pulse oximetry was 78 %. R1 was transported to the nearest emergency room for treatment and evaluation. R1 arrived at the hospital emergency room at 4:40 p.m. 1 hour and 40 minutes after she was assessed by E4 as being severely hypotensive.</p> <p>During an interview conducted on 3/22/05 at approximately 2:00 p.m. E4 (Registered Nurse) stated, "I do not recall Z2 being notified concerning R1's loose stools." When asked by the surveyor why she did not call for an emergency ambulance when she first obtained a BP of 73/35 E4 stated, "R1 was not symptomatic at the time. R1 was not dizzy or light headed. I was aware that she was a full code." E4 was asked by the surveyor if R1 consistently ran a low blood pressure, and E4 said "No".</p> <p>During an interview conducted on 3/23/05 at approximately 3:00 p.m. Z1 stated, "I would consider a blood pressure that low (73/35) to be an emergency. This could be related to septic shock and needs to be treated immediately."</p> <p>During an interview conducted on 2/25/05 at approximately 2:30 p.m. E2 (Director of Nursing) stated, "E4 should have called 911 when she got a blood pressure that low. Our Policy and Procedure states that 911 is to be called when there is a facility medical emergency. E4 should not have waited for a return call from the physician."</p> <p>The Medical Examiner's-Coroner's Certificate Of</p>	F9999			

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F9999	Continued From page 15 Death for R1 documents that R1 expired due to or as a consequence of Septic shock related to Right Hip Surgical Site Infection.	F9999			