

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/13/2005
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145650	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 02/23/2005
NAME OF PROVIDER OR SUPPLIER PALOS HILLS EXTENDED CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 10426 SOUTH ROBERTS PALOS HILLS, IL 60465		
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F9999	<p>FINAL OBSERVATIONS</p> <p>Licensure Violations</p> <p>300.1210a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>300.1210b)4) Personal care shall be provided on a 24-hour, seven-day-week basis.</p>	F9999		

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F9999	<p>Continued From page 7</p> <p>300.3100d)2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24-hour-a-day supervision of the door, a signal is not required.</p> <p>Based on record review, incident report, staff interviews and observation, the facility failed to supervise and prevent 1 of 11 (R2) residents assessed as high risk of eloping from the facility. R2 has diagnoses including cerebral degeneration and alzheimers. R2 also has a history of frequently attempting to elope off of the alzheimers unit. On 1/17/04 R2 eloped from the facility.</p> <p>The facility failed to supervise R2, a resident with known attempts to elope from the facility.</p> <p>Findings include:</p> <p>Review of R2's clinical record shows R2 is a 72 year old resident. R2 was admitted to the facility on 10/7/04. R2 has several diagnoses including cerebral degeneration; alzheimer's disease, osteoporosis and arthritis.</p> <p>Review of the new admission assessment dated 10/7/04 shows R2's special concerns are wander precautions/elopement risk. Review of the February 2005 POS (physician's order sheet) shows R2 has orders to receive Risperdal 0.5mg by mouth twice a day (9am and 5pm). There is also an order for Ativan 0.5mg, IM (intramuscular) injection twice daily as need for agitation if there is none available by mouth or Lorazepam 0.5mg,</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>one tablet by mouth twice daily as needed for agitation if no IM is available.</p> <p>Review of R2's quarterly MDS (minimum data set) dated 1/18/05 denotes the following:</p> <ul style="list-style-type: none"> -in cognitive skills for daily decision-making, a score of 2 which indicates moderately impaired -under behavioral symptoms, a coding of 3/0 for wandering which indicates behavior of this type occurred daily/behavior was easily altered. -under unsettled relationships, R2 does not adjust easily to change in routines. <p>Review of the nurse's notes shows R2 first attempted to elope from the facility twice on 10/9/04. R2 was redirected both times. The next time R2 attempted to elope was on 12/29/04 at 10pm. Ativan was given. The nurse's note dated 1/17/05 at 7:10pm shows R2 eloped from building. R2 knocked on the door of a house, was let in by a family who then called the facility. Nurse picked R2 up. Unable to determine why alarm wasn't heard.</p> <p>R2 attempted to elope two other times. One time using the unit's exit door on 1/22/05 at 7:30am and again on 2/7/05 at 5pm.</p> <p>Review of the facility's incident report dated 1/17/05 shows on this date at approximately or around 6:30pm R2 eloped from the facility and walked to a house approximately 1 block away from the facility. The family residing at the house notified the facility that R2 had wandered to their home. R2 was noted to be dressed in warm, layered clothing (no coat) and a hat.</p> <p>Temperatures obtained from the National</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>Weather Service at OHare Airport for January 17, 2005 show outside temperatures ranged from 29 degrees Farenheit to 14 degrees Farenheit.</p> <p>During interview on 2/17/05 at 10:30am in the family lounge E1 (Administrator) stated, "During our investigation, we found out one of our CNAs (Certified Nurse Aide) unplugged the alarm device , because it was too noisy."</p> <p>Review of a written statement from E5 (Certified Nurse Aide) denotes the following: "on January 17, 2005 at around dinner time between 5:00 to 5:30pm the front side door alarm turned on. It was a loud noise that I rushed to the door and saw E8 (Certified Nurse Aide) taking R2 from outside. It was a very loud noise that bothered and shocked other residents. I then decided to pull the plug out. I have to do what I have to do in that situation. As soon as they got back inside the building, I put the plug back in." Surveyor attempted to reach E5 for interview via telephone but was unsuccessful.</p> <p>On 2/17/05 at 11:45am surveyor was accompanied by E2 (Maintenance Director) to tour the alzheimer's unit, which is located on the first level and to the south of the facility entrance. Once on the alzheimer's unit, E2 showed surveyor the door that R2 eloped out of. This door faces south and leads out to a side street. At the top and to the right of the door there is an electrical outlet. Surveyor asked E2 how the door alarm works. E2 stated, "a plug in device was at the top near the outlet. The old system was very loud. The plug was plugged into this outlet and secured with a screw that went into the center of the outlet." E2 further stated, "I don't</p>	F9999			

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F9999	<p>Continued From page 10</p> <p>know how it was able to be unplugged."</p> <p>During interview on 2/17/04 at 11:46am at the alzheimer's unit nursing station, surveyor asked E6 (nurse) about R2's behaviors. E6 stated, "R2 was admitted from home. R2 came here because we have a secured unit. R2 has a history of trying to elope. R2 tries to elope everyday. She says she's going home and she mentions her family."</p> <p>During interview on 2/17/05 at 3:10pm in the family lounge E3 (Certified Nurse Aide/CNA) stated, "I was working on that unit that day. R2 originally got out earlier. The 2 aides responded and brought R2 back into the building. After dinner, R2 was taken to her room. She laid down and was watching t.v. A little while later, I was coming towards the front of the wing, I heard the phone ring. I answered it and the receptionist said we had a resident missing. I told the nurse. I was the one who went with the nurse to get R2. E3 further stated, "we were wondering how R2 got out. As I went to the locker room to get my coat, I saw the alarm was unplugged. The 2 CNAs that were standing in the area said E5 (CNA) forgot to plug the alarm back in. R2 tries to get out all the time. Everyday she's going home."</p> <p>During the daily status meeting on 2/17/05 at 4:30pm in the family lounge, E1 stated, "I can't believe the CNA (E5) thought it was okay to unplug the door alarm because it was too noisy. I purposely had the alarm set very loud so if the door was opened and staff were down the hall or something, they would be able to hear it." E1 further stated, "she (E5) took a chair to stand on to reach up there to unplug the alarm."</p>	F9999			

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F9999	Continued From page 11 During telephone interview on 2/22/05 at 10:30 am E4 (nurse) stated, "when this incident occurred I was at lunch. I didn't know until the phone call. R2 is one of those who always tried to get out. It wasn't unusual for her to do that. We would catch R2 before she left the grounds. This time she was down the street and around the corner." Surveyor asked where R2's room is located on the unit. E4 stated, "her room is immediately in front of the nurse's station." During the course of this telephone interview, E4 confirmed that the door alarm is an unplug/plug in mechanism. It's loud like a siren and that one couldn't help but hear it. During telephone interview on 2/22/05 at 1:50pm, E7 (receptionist) stated, "I got a phone call from a family in the neighborhood asking if we had a resident by that name. I checked and said yes. They told me they had the resident at their house . R2 had knocked on their door. I then called the charge nurse from that unit and told her that the resident was out of the facility and at someone's house." (A)	F9999			